



















Design a feedback mechanism for your patients. Let them know how important they are to you, and tell them you are on a mission to transform your practice and provide exceptional patient experiences, and ask them to help you by providing concrete, specific examples of what you are doing right, what you could do better, and what would delight them about your practice. Ask them in person. Design a feedback form they can complete on site or email back to you. Call them after an appointment. Set up an online survey (you can do it at no cost) and email your patients the link to the survey.

Again, you can't change what you don't measure. Feedback is a way for you to highlight your strengths and pinpoint your areas for improvement.

Let us help you!

You're a busy person, with lots on your plate. If the idea of implementing anything in this chapter seems overwhelming to you, don't worry.

We're here to help.

Call on us or visit our website at \*LINK\* where you can...

Schedule a complimentary consultation

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SAMPLE